



Pharmaceutical holding «AVERSI»

Experience of ABM WMS implementation





About company:

- **Business areas:** pharmacy retail network, pharmaceutical distributor & manufacturer, clinic & hospital network
- Storage area – **9 000 m2**
- **More than 5 000** active SKU
- Equipped with front shelving systems and two level mezzanine
- **Own and mercenary** vehicle fleet
- Opening hours - **mon-fri 9:00-18:00**



Before the introduction:

- **Lack of centralized** warehouse, resource and performance analysis tool
- **Absence of prompt processing** of detected defects or shortages in the process of placement, movement, selection of goods, control of completion
- **Paper processing** of all warehouse processes
- **Dependency on staff** working in areas without address marking
- **Large number of claims** from its Pharmacy network, due to mistakes made in the selection of goods related to the human factor





Results and effects of ABM WMS implementation



- Number of complaints **decreased by 40%**
- **Increased efficiency** in the use of racking equipment
- **Ability to track** the step-by-step movement of goods in the warehouse (detailed transactions)
- **Now it is possible to carry out an inventory** without stopping the processes in the warehouse



- **Full warehouse automation** and paperless abandonment in favour of TCD
- **Automatic fixation** of discovered shortages, surpluses in the process of receiving, completing, moving and placing, with their subsequent analysis and processing on a convenient monitor «Problem situations»
- **Zonal consolidation** of collected orders depending on the product category, warehouse site, storage conditions and the need for additional control of the collected goods
- **The ability to digitize all warehousing operations:** reception, replenishment, accommodation, fittings, fittings, etc. that made it possible to transfer personnel to piece-rate pay