

# Retail Chain **«EVRIKA»**

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# non-food retailer

Consumer electronics & home appliances retail chain in Kazakhstan

- Consumer electronics and home appliances retail chain in Kazakhstan
- More than 15 000 SKUs in assortment
- 1 Distribution Centre (DC), 12 small, medium and super stores in 7 different cities across the country
- Constant expansion to new locations

#### SITUATION PRIOR TO SYSTEM IMPLEMENTATION

## Inventory management processes were not centralized

Orders were created manually in Excel by managers of the Central Warehouse and in 1C (accounting system) by store supervisors

Excess inventories of certain SKUs in some locations along with lost sales for the same SKUs in other locations

High costs associated with inventory transfers between stores due to wrong distribution of merchandise from DC across the chain

Lack of time for proper stock levels control and assortment management

High impact of human factor on stock management processes

#### PROJECT OBJECTIVES

Automatization of order handling procedures, optimization of purchasing processes

Transition to a centralized inventory management system

Reduction of excess inventories and lost sales

Improvement of turnover indicators

## TOOL

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ABM Inventory – is an Inventory Management System with powerful BI Analytics module for analysis and control of key indicators of Stock management in a context of various parameters

- 1. Auto-order
- 2. Order placement schedules
- 3. Keeping track of placed orders
- 4. Estimation of supplier reliability
- 5. Assortment management and optimization
- 6. SKU withdrawal from product range
- 7. Operating alternative products
- 8. Adjustment to promotions and seasonal demand fluctuations
- 9. Detailed BI Analytics

and many other features and capabilities

#### PROJECT IMPLEMENTATION STEPS

Вабочий стол

Ежедневные задачи

😢 Обмен данны

Все заказы созданы успен

🕢 Буферы сні

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Centralization of purchasing processes. 11 managers were assigned as responsible for DC procurement and stores procurement

Order and delivery schedules were established

Automatic Store Replenishment based on Dynamic Buffer Management mechanism was enabled for all of the products in 4 days

Procedures for handling groups of alternative products were set up, which allowed to

- Sell out products in one alternative group in priority order with introduction of a new product as a replacement
- Automate order creation processes for products combined into one group taking into consideration remaining stock balance of the entire group

#### **Project Implementation**

Assortment was configured in ABM Inventory

Minimum quantities for ordering products from suppliers, divisibility of DC orders were defined

Suppliers making deliveries to Distribution Centre were configured in the system in 3 days! At the moment, the system manages 28, 5 thousand SKU-location combinations. DFO algorithm was deployed.

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Procedures of product removal from assortment were enabled



Seasonality and promo campaigns module, defining conditions for automatic stock buffer changes, was enabled



4 more stores were opened and included into automatic replenishment system 06

Analytic module was enabled, containing reports:

- Current overstocked SKUs with lost sales
- Stock balance of "out-movers"
- Average overstocks of last and 4 preceding weeks
- Etc...



#### RESULTS





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#### Утверждено:

директор по информационным технологиям

#### КЕЙС ПРОЕКТА «ВНЕДРЕНИЕ СИСТЕМЫ АВТОМАТИЧЕСКОГО ЗАКАЗА И УПРАВЛЕНИЯ ЗАПАСАМИ В ТОО «Компания Эврика»

сайте «ABM Cloud», а также в СМИ и использовать в других

Компания - клиент	ТОО «Компания Эврика»
Отрасль	Электроника, бытовая техника
Менеджер проекта	Мария Зеленская
Проектная команда	Музаффар Халыкназаров, Мария Зеленская
Сроки проекта	Март 2017 г. – Сентябрь 2017 г.
Распространение документа	Этот документ и материалы, созданные на его основании, разрешается распространять в индивидуальном порядке потенциальным или актуальным заказчикам, публиковать на

мероприятиях.

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